



Cincinnati BellSM

Quick Start Guide

Samsung SGH-c416

Welcome to the Samsung SGH-c416 Quick Start Guide. The c416 offers a clamshell design, camera, and Bluetooth compatibility.

To Add New Contacts

To store a new name and number to your phone's memory or SIM card, use the navigation key to select **Menu > Contacts > Add New Contacts**, then choose **Phone Contacts** or **SIM Contacts**. Enter the number, name, and location information in the **Type** screen. When finished, select **Save**. To edit contact information, select the **Options** key.

Setting Up Voice Mail

Please refer to the User Guide, which you received with your phone, for full instructions on how to set up your voice mail service. For the Samsung SGH-c416, be sure to use 1111 as your temporary voice mail password.

Using Text Messaging

Text messaging is already active on your phone, and any messages you receive are FREE. This means you're able to receive text messages from other wireless callers as well as info alerts for free from sites such as CNN.com, and the Weather Channel. PC users can also send emails (150 character maximum) to your phone using your 10-digit telephone number@gocbw.com as the email address. To illustrate, the format of your address looks something like this: 5135551212@gocbw.com. To respond to text messages, it's just a \$.15 per message that you send, or you can get a money-saving text messaging plan if you become a frequent user. Visit your nearest Cincinnati Bell retail store or call Cincinnati Bell Customer Care at 611.

Cincinnati Bell Wireless Internet Services

If you subscribe to one of our Wireless Internet plans, there are a lot of added benefits you receive, including a free Fuse email box, the ability to personalize your service, and better rates on download and data usage beyond your selected plan. If you choose not to subscribe, you can still try Wireless Internet and pay-as-you-go using our more limited service. All the applications within this section require that you be connected to Cincinnati Bell Wireless Internet Service. To connect to CBW Internet Services, simply select **Menu > CBW Internet** to access a menu of CBW Internet services or simply hold down the "I" on the keypad. To customize your preferences using your PC, visit www.cincinnati-bell.com/portal and click on "My News." To customize your preferences using your phone, select **Menu > Settings > Connectivity**. Please refer to the User Guide for full instructions on how to set up your Wireless Internet service.

Note: Downloadable games have a fee when you download and the kilobytes used to download the game are deducted from your monthly data plan. Games that you play online are free, except the kilobytes used while playing are deducted from your monthly data plan.

To select a ringtone melody

The c-416 allows you to customize various sound settings. To choose a ring tone, select **Menu > Settings > Sound Settings > Incoming Calls**. This menu allows you to: **Get Ringtones** from the Internet shop; select **Default Ringtones** already preloaded into the phone; or select **Downloaded Ringtones** you already downloaded from the Internet.

Take a picture

The Samsung SGH-c416's digital camera takes quality pictures to share with friends and family. Press the **Camera** button on the right side of the phone to turn on the camera or select **Menu > Camera > Take Photos**. Aim the viewfinder and press the center "I" key to take the picture. To view pictures, select **Camera > My Photos**.

Bluetooth

Bluetooth wireless technology lets you effortlessly connect to a compatible headset, print directly to a compatible printer, and share files with other Bluetooth devices, such as phones, PDAs and computers up to 30 feet away. Start the Bluetooth connection by selecting **Menu > Settings > Bluetooth > Turn On**.

Protecting Your Phone From Unauthorized Use

To protect your phone from unauthorized use, just follow these simple steps. Once activated, your phone will require the user to enter a password each time it's turned on. Go to **Menu > Settings > Security > PIN Check > Enable**. To turn your PIN code request on, you will be prompted to enter a 4 to 8 digit phone code (that you create) Call Cincinnati Bell Customer Care at 611 to obtain a PIN/PUK code to enter at the prompt.

Note: You will have 3 chances to correctly enter this code. If you incorrectly enter it 3 times, you will see "SIM Blocked" and should visit your nearest Cincinnati Bell retail location to purchase a new SIM card.